# MAINE FOOD TO PORTLAND TABLES:

Building a Healthy and Sustainable Food System for Portland





A Guide to Institutions in Greater Portland Purchase and Use More Local Foods



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Economic Development Plan Implementation Program provides grant monies to invest in projects and programs that carry-out Portland's Economic Development Vision and Plan. This study was conducted to provide resources to institutions and businesses in Portland about how to incorporate local foods into daily use in order to reduce the City's reliance on food imported from around the country and around the world. With over 90% of Maine's food imported, we are vulnerable to disruptions in the supply chain, disruptions due to severe weather impacts in far off market basket areas, and fewer citizens with daily access to healthy food.

The vision is to build a healthy and sustainable food system featuring local foods grown and harvested across Greater Portland and the surrounding areas of Maine. This builds on the success of the local foods and restaurants that have gained fame for Portland, the renowned Portland Farmer's Market, and the working waterfront. The food processing industry in Portland has fallen on hard times as the fish harvesting and processing businesses have declined. The opportunity arises now to add value to Maine agricultural products and under-utilized fish species.

The recent Harvard study identified 13 positions in food processing for every \$1M of crops to be processed. The Greater Portland Council of Governments study, "Local Foods to Institutions," identified over \$28M in food budgets for institutions in the Greater Portland area, many of which buy very little local foods due to the barriers discussed. later in this document

Maine Farm and Sea Cooperative works to maximize the amount of local foods being used in Maine institutions to provide fresh, healthy foods, provide an economic benefit to agricultural businesses, all the while helping to create a sustainable food system. While the local food economy is grabbing headlines in Portland, the use of local foods in institutions is lagging behind due to accessibility issues and systematic barriers. Increasing institutional local food budgets will support more jobs in food aggregation, supply, and ultimately restore food processing jobs that have been lost.

This handbook is the culmination of intense local food procurement investigations by the Maine Farm and Sea Cooperative in order to develop a plan to bring local food to the University of Maine food service management contract serving the University of Southern Maine in Portland. While Portland Public Schools was able to purchase over 35% of it's food budget from farms, processors, and fishers located within 275 miles of Portland, the UM system has just requested their campuses contracts to conform with a 15% minimum in the first year - approximately \$750,000.

This guidebook will help institutions and producers address barriers with innovative solutions and cooperative action. Future discussion groups will refine the guide and make recommendations for further actions.

## WHY BUY LOCAL FOOD?

Customer food preferences are rapidly changing- for restaurants, business cafeterias, universities, hospitals, government centers and more. Customers are more concerned with the health and wellness of the foods they eat whether at home, work or the hospital. Local foods are a marker for food quality and customer engagement. A parent is concerned about the source of the carrots their child is eating at daycare. A senior is concerned about the number of preservatives in their meals. Local foods are the opportunity to engage customers in the story of how the food is served - what's for dinner tonight? Where did it come from? How does this meal impact my world? How did my meal choice help or hurt the environment? Powerful touch points for meatloaf and mashed potatoes.

What does the farmer get out of this? Farmers get a new source of revenue by selling foods to Portland institutions. It may take more work than bringing products to their own farm stand at the end of the lane, but it helps manage risk of the farm through a consistent demand over time. Institutions such as nursing homes, hospitals, schools, jails and other large businesses are providing large numbers of meals every day across the City. The Greater Portland Council of Governments survey found \$28M in food purchases in the 58 Greater Portland institutions that replied. At a minimum of 10% local, that is a \$2.8M market opportunity for local producers. Institutions provide large volumes and consistent orders for farmers that can provide adequate delivery and quality products to the customer. It is important in this endeavor to local sourcing to start off small and work out the growing pains as the system matures.

#### What are local foods?

Each institution must decide how to define local. Generally, institutions will define local with approximate miles from the producer to the institutions with a range between 100-400. Some institutions place a stronger emphasis on sourcing Maine foods over food procured from our neighboring states and provinces. We recommend developing a decision-making tree for your institution that defines local so you can make good decisions about the food you are purchasing. Having an achievable target will also mean that your operation will be more likely to keep on this path.

Institutions often define local with the distance from the producer to the institutions with a general range between 100-400 miles.

Portland Schools have an advantage by purchasing a large amount of fluid milk to meet USDA meal requirements. While milk could account for 15-20% of the food purchases, purchases of fruits, vegetables, seafood, dairy, proteins and other processed items doubled each year with support from the Board of Education, Mayor's office, parents, and students. PPS's definition of local is any food grown, harvested or processed within 275 miles of Portland. This was chosen so farmland and processors located in Aroostook County could be included.

## 13 REASONS TO USE LOCAL FOODS

- 1. Support local farms and fishermen: Buying local food keeps local farms and fisheries healthy and creates local jobs in local food processing and distribution systems.
- 2. Boost the local economy: Food dollars spent with local farms, fishermen and food producers stay in the local economy, creating more jobs at other local businesses.
- 3. Consumer Demand: More people want to eat local food and are asking the institutions that serve them to do the same. By serving local foods, can you help provide customers with what they want.
- 4. **Improved Marketing:** People want to know where their food is coming from and with local purchasing, you can tell your customers a story about who produces their food and it's benefits for them, the producers and the local economy.
- 5. Increased Revenue: While local foods can sometimes cost more money, by properly marketing local foods you can increase participation in your meal programs and thus increase revenue.
- **6.** Less travel: Local food travels much less distance to market than typical fresh or processed grocery store foods, using less fuel and generating fewer greenhouse gases.
- 7. **Less waste:** Because of the shorter distribution chains for local foods, less food is wasted in distribution, warehousing and merchandising.
- **8. Greater freshness:** Local food is fresher, healthier and tastes better, because it spends less time in transit from farm to plate. This requires less processing and hold time that affects taste and reduces nutrient loss.
- **9. New and better flavors:** When you commit to buy more local food, you'll discover interesting new foods, tasty new ways to prepare food and a new appreciation of the pleasure of each season's foods.
- 10. **Good for the soil:** Local food encourages diversification of local agriculture which reduces the reliance on monoculture—single crops grown over a wide area to the detriment of soils. Furthermore, regional variations in soil composition can lend to higher nutrient qualities in the products.
- 11. Good for the Ocean: By purchasing local fish that that have not been overharvested or from sustainable aquaculture can help restore our fisheries, reduce pollution in our oceans, and reduce demand on fisheries in other areas of the planet.
- **12. Preserves open space:** Buying local food helps local farms survive and thrive, keeping land from being redeveloped into suburban sprawl.
- **13. Builds more connected communities:** Local foods create more vibrant communities by connecting people with the farmers and food producers who bring them healthy local foods.
  - Adapted from, "Strolling of the Heifers" (http://www.strollingoftheheifers.com/)

#### Are Local Foods More Nutritious?

Research shows that foods have the highest nutrient qualities right after they have been harvested (Edwards-Jones 2010; Favell 1998). Factors supporting that local foods can lead to more nutrient-content include: variety, ripeness, handling, handling, storage, and transportation. Additionally, eating locally is correlated with improved nutrition, increased likelihood of making healthier food choices, obesity prevention, and reduced risk of dietrelated chronic disease. This is mainly because the healthy food is fresher and less processed (Martinez et al., 2010; Rebecca Dunning, 2013).

In lieu of larger epidemiological studies, smaller studies show links between local food consumption and declines in obesity, diabetes and mortality. (Ahern et al. 2011 and Salois 2011). Salois suggests that county level obesity rate can expect a decline of .9%-1%. While a small subset, there is positive evidence to show that use and availability of local foods can be a pathway to improving health outcomes in communities.

### Economic Impact of Local Food

When farm sales are made within the community, they use much less energy than shipping food over thousands miles. When vehicles travel shorter distances, less refrigeration is required, less fuel is needed, and fewer greenhouse gases are emitted. By purchasing products locally, institutions can make a substantial, positive effect on the environment by reducing energy needs for transportation, packaging and marketing. The environment benefits when agricultural products are sold within the region where they were produced.

Purchasing products locally helps create positive economic and social impacts: Farm sales stay within a community, and the



local economy benefits from the cycling of those expenditures. This creates economically viable farms, and those farms play a larger role in the economic, social and political life of the community.

Farms provide jobs, pay taxes and keep working agricultural land open. Farmland has its own set of local benefits that can include lower cost of community services, open space, diversified wildlife habitat, greater food security, and flood control.

Farms contribute more in taxes than they require in services, unlike suburban development that costs more than it generates in taxes. On average, for every dollar in revenue raised by

residential development, governments must spend \$1.17 on services, thus requiring higher taxes. For each dollar of revenue raised by farm, forest or open space, governments spend \$0.34 on services.

When purchasing directly from local farmers, institutional food services can support agricultural practices that are good for the environment as well as for the community. By supporting sustainable producers through consumer demand, facilities can use their purchasing power to vote for a more environmentally sound production and delivery of food and help to preserve the health and beauty of farmland.

The importance of the agricultural sector to the Maine economy, and the University's role, was recently highlighted when University officials announced the creation of the Maine Food and Agriculture Center. This is a new way for Mainers and Maine businesses to tap into the resources currently offered across all seven campuses, coordinated through the University Cooperative Extension program. The new center is in response to the growing markets in agritourism, farming, organic farming, and the local food movement. In a recent article published in the Portland Press Herald, University Chancellor Page said, "It's very clear that one of the cornerstones of Maine's economy is going to be agriculture." In statistics recently released by the USDA, the amount of land in farms during the period 2002 to 2007 grew by 8% and the value of agricultural products increased by 24% to \$764 million. During that period the number of Maine farms has increased by 13.1% from 7,196 to 8,136, many of them small farms. This counters the national trend of a 4% loss in the number of farms. The growth in farms created echoes the growth in food sector employment, which is increasing at almost twice the rate of the overall economy.



## HOW MUCH TO BUY

Creating opportunities to include local food can be cost effective and increase customer satisfaction when done correctly. As with any strategic plan to implement change, good project management skills, communication paths, and definable, trackable metrics/milestones need to be included. While many organizations feel that project management can be handled within their organizations, finding skill sets outside of the organization has proven to be an effective alternative to reach the goals within a shorter time period.

As noted in the MOFGA "Top Twenty" list, many existing menu items could be replaced by locally grown and purchased products, not just in the harvest season but year-round. Obvious times to feature local foods are on special occasion menus which may have a higher food cost than standard institutional meals. The reception for a new board of directors, annual staff holiday festival, new staff training session meals are all possible times for food service to show off their talent and local farms or fishers. Catering for outside customers or for other organizations would also be good opportunities.

When the local harvest is at it's peak, the cost of local products can actually be a better value than purchasing standard offered products from broad line distributors. While it may take more work to juggle multiple vendors, this flush of the market is an opportunity to feature local products on your daily menu.

Special "Harvest of the Month" programs are successful in other states, such as Vermont. This is an opportunity to feature similar local products across multiple institutions, cafeterias, catering, and restaurants across Portland. While each business will create it's own recipe, taste, and presentation, the goal is coordinate the same local product in multiple forms to promote our culinary skills, the skills of our producers and our commitment to a shared community.

As local restaurants capitalize on fresh, local food, broad line distributors have taken note, and many are including local options. You will need to examine prices, and advanced orders may be necessary. However, the easiest local food will be the food that is already in the system. From this start, institutions can then look towards the produce or seafood specialties from distributors and aggregators that can access larger quantities from producers across the state. Institutions with adequate administrative support can explore direct farm or fish purchases to leverage a partnership and enjoy larger orders for lower costs.

Since much of the work and cost considerations will be dependent upon the definition of "local", clearly defining the term is a huge step in the process of local food menu procurement and financial analysis, as seen in Section 1 and in the initial phase of the MFSC 9 Step Plan. By recognizing the flexibility of the budget, once the definition is created, organizations can begin to consider the costs associated with not only the product changes but the method in which that product is found, received, stored, and prepared.

## Maine Farm & Sea Cooperative's 9 Step Plan

Menu and Financial Analysis

To begin, grow, and sustain a local food purchasing program

## 1. Buy-In from the executive level and company support for your goals and the percentage of local foods to be purchased and implemented.

The University of Maine adopted the goal of using 20% of the food budget for local foods by 2020 in their recent food service management contract RFP. What will be the definition of local for this institution? What is the goal of the institution for purchasing? By reviewing current purchases from invoices and menu analysis, determine current local purchasing expenditures. Develop a sustainable strategy and time frame to present for administrative support of the program.

## 2. Create Local Food Policies and Timeline with identified partners, including MFSC.

It is important to bring all institution policy makers into the decision making process for any initiative. Local Foods is not immune from changes of heart at any level of an organization. The arguments for sustainable food can blanch in the face of budget pressures; the move to fresh food has to consider impacts on your kitchen space - more refrigeration, more deliveries, more preparation time. Outlining a timeline with help from industry experts to keep goals in mind and to provide a foundation for a timely successful integration.

## 3. Develop lines of communication with all supporting parties and invite to regular meetings.

Every food service program has its network of supporters. In order to keep everyone informed, be certain they are provided updates regularly of your activities. In schools this would be the school physician, nurse and health coordinator as well as affiliated organizations such as LetsGo 5210, local food policy council, food security council, town council, Parent-Teacher-Organizations and school garden champions. Meetings build support external to the institution and can aid in the program at many levels. Use food to bridge the gap of community engagement and ask for help with new tasks.

### 4. Internal and external impediments to reach goals:

- Examine internal use of resources for time, funding, and knowledge base.
- Create and undertake a time study in your kitchen to determine opportunities to maximize time to support new goals explore reallocation of labor as necessary.
- Analyze existing food contracts for opportunities.
- Determine sources of local foods that match needs and capacity to change.

#### 5. Analyze current menu.

Determine the number of existing menu items that could be sourced locally. Compare pricing for available items with locally sourced products and cost parameters of the facility. Use cost averaging to increase the number of local ingredients to minimize food cost increases. Determine capacity to engage in preplanning direct farm purchases to achieve optimum pricing. Review new recipes featuring local foods to include in a taste-testing program.

#### 6. Identify local agricultural, value-added, and seafood providers.

Explore local products available from existing vendors and the following progression: broad line distributors, produce distributors, food aggregators working with local farmers, farm direct purchases; broad line distributors for seafood, local and regional fish suppliers, regional fish processors, seafood cooperatives, direct fisher contracts.

## 7. Evaluate food service staff skill base to determine professional development needs.

Local foods are often lightly processed and arrive in whole form. Many institutions have shifted from scratch cooking to more processed menu items in order to offer an expanded menu. Now the customer base demands fewer ingredients, less processed reheated foods in exchange for fresh food with the story behind the food culinary skills often need to be improved to go back to scratch cooking.

In conjunction with culinary skill, standard operating procedures are essential to a quality food safety program. A thorough review and verification of the existing SOP's and recommendations for retraining and updating will accompany the move into local foods.

### 8. Develop food service action plan and tasks.

Develop a planning calendar to match local food availability and price opportunities with the cycle menu. Work with purchasing guides to determine local food quantities for ordering and source. Proof and train staff on new recipes reinforcing new culinary skill sets. Update marketing plan to feature local foods for maximum return on investment. Determine key performance indicators to monitor local foods program and to report to key stakeholders and administration.

## 9. Present metrics and evaluate solutions with additional recommendations.

Define parameters of success based upon organization's goals. Provide a matrix of progress to monitor the program and corrective actions to implement. Provide additional planning steps to mature the local purchasing program in a sustainable fashion.

| Tasks   | Timeline | Milestones |
|---|----------|------------|
| Assemble team and identify key personnel  |          |            |
| Outreach to connect with local food, agricultural, and health related organizations     |          |            |
| Define internal goals of institution for local foods initiative, percentage local goal  |          |            |
| Identify internal and external impediments to reach goals                               |          |            |
| Analyze current menu options  |          |            |
| Identify local farm producers and seafood providers able to match the institution needs |          |            |
| Evaluate food service staff skill base to determine professional development needs      |          |            |
| Develop food service action plan  |          |            |
| Present metrics and evaluate solutions with additional recommendations                  |          |            |

#### Partners in the Local Food System

To best utilize local foods, we recommend building partnerships across the food chain so that everyone can benefit from access to healthy foods and good jobs. To do this it takes approaching local producers in a different way than working with large distributors. It takes a partnership. Working together, you can figure out the best ways for local foods to be used. There is not a one-size-fits-all approach for every institution, producer, and area; we have created the recommendations in this report to give your institution a range of possible approaches to purchasing local foods and partnering with our great local food system.

#### How to Measure Local

The typical measurement for local food is the dollar value of purchases divided by the total food purchases of the institution, expressed as a percentage. Review your prior year purchases to determine a baseline. By examining invoices and uncovering local products already in your system, you will probably have a head start on your first year goal! Other measurements to include:

- Pounds of each item purchased per month and dollars purchased along with source and where you purchased it. This can be a simple spreadsheet and would help in tracking your food sources for food safety requirements.
- Number of menu items using local foods
- List of sources with background information on the farmer, the producer or the fisher. Keep this for marketing and promotion.
- Number of promotions for local foods: menu stories, recipe cards, farmer trading cards, catering options, etc.

• Taste Testing - number of products or recipes tested with customers and the score tallies for these products.



## WHAT FOODS ARE AVAILABLE?

The Maine Organic Farmers and Gardeners Association (MOFGA) has identified a list of foods known as the "Maine Local 20": Foods that Maine can produce for its citizens to enjoy all year long. These foods include:

- 1. Potatoes
- 2. Apples
- 3. Milk/Cheese/Dairy
- 4. Blueberries
- 5. Eggs
- 6. Maple Syrup, Honey
- 7. Carrots
- 8. Fresh and Processed Tomatoes
- 9. Grains
- 10. Dry Beans
- 11. Garlic
- 12. Onions
- 13. Greens, Spinach, Kale
- 14. Seafood: Shrimp, Scallops, Lobster, Mussels, Clams, Fish
- 15. Ground Meats: Beef, Turkey, Lamb, Chicken, Sausage, Pork
- 16. Root Vegetables: Beets, Parsnips, Turnip, Rutabaga, Sunchokes, Leeks, Celeriac
- 17. Winter Squash and Pumpkins
- 18. Cabbage
- 19. Processed Vegetables: Corn, Beans, Broccoli, Peppers, Peas
- 20. Mushrooms



Some of these foods are widely available and others are not. With greater institutional purchasing of local foods, more of these products could be available both to institutions and Maine consumers. Portland Schools purchased from 16 of these 20 categories on a year-long basis. Some foods were immediately prepared and served. Some items were processed and frozen for use throughout the year. Your use of local foods is dictated by your facility and customer demand.

#### Examples of local foods purchased and how they were used in PPS:

- **1. Potatoes** Fresh for baked potatoes, fresh Red B or A grade for skin-on mashed potatoes; Pineland Farms Red Diced for Parslied New Potato, potato salad or soups; McCain's french fries in multiple shapes and sizes.
- **2. Apples** Local orchards provided 12 variety of apples depending upon what was ripe during summer or fall; then varieties based upon what was coming out of the apple storage during winter and spring; utility apples were purchased and were made into applesauce with multiple flavorings from other Maine foods.
- **3. Milk/Cheese/Dairy-** Fluid milk from Oakhurst Dairy could account for up to 20% of all food purchases; cheese was purchased through Cabot Cheese in Vermont due to the high price of local made products.
- **4. Blueberries-** Wild Maine Blueberries were used on the salad bar twice a month, available frozen in bulk from our broad line distributor. Smoothies and yogurt parfaits would be other presentations.
- **5. Eggs**-limited fresh shell eggs purchased by PPS.
- **6. Maple Syrup, Honey** Maple Syrup is a high priced ingredient but it carries so much flavor, not much is required: Baked Butternut Squash with Maple, Granola, Delicata squash slices.
- **7. Carrots-** Purchased large amounts for salad bars, purchase whole, top, peel, slice or grate; purchase cut carrot sticks from Northern Girl; peel, dice and freeze to use as ingredient in sauces and soup.
- **8. Fresh and Processed Tomatoes** Purchased tremendous amounts of slicing tomatoes, cherry tomatoes in multiple colors were purchased in season and 8,000 pounds of farm second quality that were frozen and made into Maine Farms Marinara; out of season, we purchased Backyard Beauties.
- **9. Grains** Purchased rolled oats for granola; encouraged pizza crust and dinner roll processors to explore using Whole Grain flour from Maine sources but it was too expensive.
- **10. Dry Beans** Fresh dry beans cook amazingly fast and taste excellent for our vegetarian 4 bean chili offered once per month. We were researching using these beans for our own baked beans or other legumes which are required on a weekly basis by USDA regulations.
- **11. Garlic** Purchased garlic scapes on forward contracts with farmers. These garlic top sets would be washed, trimmed and ground in the meat grinder and frozen for future use.

- **12. Onions-** Purchased 1,500 annually which were peeled, diced and frozen for use as an ingredient.
- **13. Greens, Spinach, Kale**-Primarily these were purchased for summer food service or fall menus to take advantage of the peak of the harvest or to take excess volume at reduced cost; Kale and collard greens prep easily but require large volumes to constitute a full vegetable serving.
- **14. Seafood:** Shrimp, Scallops, Lobster, Mussels, Clams, Fish-Purchased a variety of fresh, local fish fillets that were breaded and baked. Other species were problematic due to a high incidence of allergies in our population.
- **15. Ground Meats:** Beef, Turkey, Lamb, Chicken, Sausage, Pork- While pork is not featured on the PPS menu, we purchased large amounts of local ground beef pure, grass fed, no antibiotics, no pink slime additives. Beef patties and thin sliced beef roast were also used on the Farm Fresh Friday menu. Local chicken featured less expensive cuts such as drumsticks, thighs and chicken wings. We cooked over 300# of wings in middle and high schools each Friday.
- **16. Root Vegetables:** Beets, Parsnips, Turnip, Rutabaga, Sunchokes, Leeks, Celeriac-Purchased many of these items as sliced product from Northern Girl to introduce new vegetables to students in the classroom.
- 17. Winter Squash and Pumpkins- To reduced labor, we purchased peeled butternut squash, diced it and baked with nutmeg and maple syrup. Delicata squash was washed, split, deseeded and sliced for roasting no peeling required.
- **18. Cabbage** By forward contracting, one farm was able to harvest, hold and delivery cabbage and carrots all winter and spring to produce local coleslaw for all schools on a weekly basis.
- **19. Processed Vegetables:** Corn, Beans, Broccoli, Peppers, Peas- During the dog days of summer, sweet corn quality is superb and prices are low. We purchased 1,500 ears of corn to shuck, blanch, bag, tag and freeze for use in September and October Maine Harvest Lunch celebrations.
- 20. Mushrooms-no local used.

In 2015, Portland Public Schools spent over \$490,000 out of the \$1.4M food budget on local foods as noted above. What can your institution do?

#### How to offer Local Foods

Even though right now local foods can cost more, take more work to purchase, and take more time and skill to prepare, they can offer an opportunity to increase customer satisfaction, elicit pride in your staff, and generate ripples across Maine's food economy. Don't lose the opportunity to market your extra work so it makes a difference to your customers. Maine public schools feature a Maine Harvest Lunch promotion each fall that has been successful in engaging students, teachers, the administration, parents and the community to celebrate the bounty of our agricultural heritage. By featuring local foods on the menu and offering special speakers and classroom activities, participation routinely increases by 30% on Maine Harvest Lunch Days!

As this program rolled out in Portland, Maine Harvest Lunch expanded from one day in September in just elementary schools to one week in September for all schools; then one week in September and October to celebrate Farm to School Month. In 2014 and 2015, it became a weekly special - Local Lunch Thursday evolved into Farm Fresh Friday. Take advantage your customers desire to know the story of their food - where is the farm, who is the fisherman, what is the recipe using local foods that you feature in your facility. Local food is an indicator of your high quality food service operation.



## Local food planning calendar

A product-of-the-month cooperative effort among Portland institutions would expand the local food purchased and served in the City. While harvest season makes it easy to source local foods, the deep winter and late spring crops focus our supply on storage crops that may take more research and promotion to win over Portland taste buds. Here are some suggestions for each month of the year that could be considered.

| MONTH    | VEGETABLE     | FRUIT/RECIPE EXAMPLES   |  |  |  |
|----------|---------------|---|--|--|--|
| JANUARY  | SAUERKRAUT    | APPLESAUCE home-made w/vanilla ice cream                                  |  |  |  |
|          | WINTER SQUASH | Sauerkraut Soup w/Sausage<br>Wild Rice Stuffed Acorn Squash w/Cranberries |  |  |  |
| FEBRUARY | CARROTS       | STRAWBERRIES FROZEN Smoothies   |  |  |  |
|          | TURNIP        | Carrot Ginger Soup (V)<br>Vegetarian Shepherd's Pie (V)                   |  |  |  |
| MARCH    | CABBAGE       | APPLE Apple & Pear Crisp  |  |  |  |
|          | РОТАТО        | Cabbage & Parmesan Soup (V) Potato Leek Soup (V)                          |  |  |  |
| APRIL    | BEETS         | APPLE Apple, Cabbage, Sausage Stir-fry                                    |  |  |  |
|          | PARSNIP       | Borscht (V) Roasted Parsnips & Carrots (V)                                |  |  |  |
| MAY      | ASPARAGUS     | WILD BLUEBERRIES FROZEN Smoothies   |  |  |  |
|          | FIDDLEHEAD    | Roasted Garlic & Asparagus (V)<br>Sautéed Fiddleheads (V)                 |  |  |  |
| JUNE     | SPINACH       | STRAWBERRIES FRESH Shortcake w/fresh Maine whipped cream                  |  |  |  |
|          |               | Garlic Sautéed Spinach (V)<br>Braised Radishes (V)                        |  |  |  |
|          | RADISH        |   |  |  |  |

| JULY      | GREEN PEAS          | RASPBERRIES FRESH<br>Pork Chops w/Raspberry Sauce                              |
|-----------|---------------------|--|
|           | SWISS CHARD         | Chilled Pea Soup (V)<br>Sautéed Swiss Chard w/Bacon                            |
| AUGUST    | SWEET CORN          | MELONS Chilled Melon Soup (V)  |
|           | CUCUMBERS           | WILD BLUEBERRIES FRESH<br>Grilled Chicken w/Blueberry Guacamole                |
|           |                     | Corn on the Cob cooked in herb-infused broth (V)<br>Cuke & Red Onion Salad (V) |
| SEPTEMBER | CAULIFLOWER         | WATERMELON Watermelon Mint Salad(V)  |
|           | SWEET PEPPERS       | Roasted Cauliflower w/Bell Peppers (V)<br>Breakfast Stuffed Bell Peppers       |
| OCTOBER   | BROCCOLI            | APPLE NORTHERN SPY Pie   |
|           | KALE                | RED OR GOLD DELICIOUS Apple Cake   |
|           |                     | Broccoli Cheese Soup<br>Kale & Bacon stir-fry                                  |
| NOVEMBER  | BRUSSELS<br>SPROUTS | PUMPKIN Muffins  |
|           | KOHLRABI            | Roasted Brussel Sprouts (V)<br>Pureed Kohlrabi & Potato Soup (V)               |
| DECEMBER  | LEEKS               | RASPBERRIES FROZEN Breakfast Bars  |
|           | CELERIAC            | Leek Mushroom & Fontina Frittata<br>Braised Chicken w/Celeriac & Garlic        |

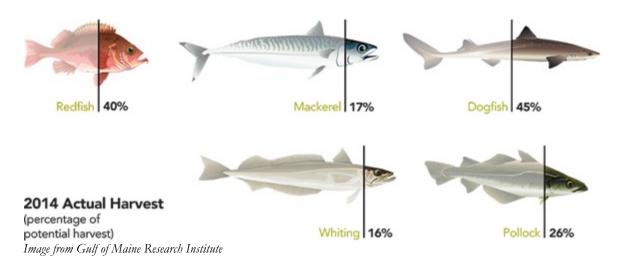
#### **Maine Proteins**

Seafood and proteins can be featured on a monthly basis as well. By purchasing locally caught seafood through brokers and distributors that participate in the Portland Fish Exchange or other traceable source, Portland institutions can help revitalize an important industry in our City.

"Many bountiful and well-managed fish species from the Gulf of Maine are not harvested, Primarily due to lack of market demand. Fishermen get paid so little for these products, they Can't afford to pay their expenses to harvest them. For example, the average boat price for cape Shark, also known as dogfish, in 2013 was \$0.16/lb, while cod garnered \$2.10/lb. Meanwhile, Chefs who have worked with dogfish compare it to working with the popular Mahi." (Coastal Enterprises Incorporated. Seafood Study, Hugh Cowperthwaite)

Under-utilized species in Maine include Acadian redfish, Dogfish, Mackerel, Pollock, and Whiting (Hake)."

Other proteins can be sourced through local distributors or by going direct to producers. All meats must be USDA inspected during the slaughter and cutting. While local proteins can be more expensive, there are often good deals on second tier products such as ground beef and lesser known cuts, chicken wings, drumsticks and thighs for examples. Proteins can also be dry beans that grow in abundance in Maine, tofu is made commercially in Maine as well as a number of cheeses from artisan to cooperative level products to help address your non-meat eating customers.



## **Maine Proteins Calendar**

| MONTH    | SEAFOOD                                 | SEAFOOD                            | PROTEIN   | EVENTS/RECIPES   |
|----------|---|------------------------------------|---|--|
| JANUARY  | Acadian redfish                         | Smelt                              | PORK  | NEW YEAR'S TRADITIONAL   |
|          | Maple Miso<br>Redfish                   | Pan Fried<br>w/Dijonnaise<br>sauce | Roasted<br>Tenderloin<br>w/Rasp. Sauce                | Shrimp Cocktail Buffalo Wings Local cheeses Roast Beef au Jus Salad Bar featuring local  |
| FEBRUARY | Skate                                   | Scallop                            | CHICKEN   | VALENTINE'S DAY SPECIALS   |
|          | Pan-fried<br>w/garlic &<br>fresh herbs  | Scallops<br>Florentine             | Roasted<br>w/lemon &<br>thyme                         | Baked Oysters Broiled salmon Chocolate covered strawberries Chocolate Raspberry Torte Conversation Hearts  |
| MARCH    | Squid                                   | Monkfish                           | BEEF  | Maine Restaurant Week 1-12   |
|          | Fried Calamari<br>w/parsley &<br>garlic | Mustard Roasted<br>monkfish        | Ginger beef stir-<br>fry w/scallions<br>& fresh herbs | MAINE MAPLE SUNDAY 3RD<br>SUNDAY   |
| APRIL    | Mussels                                 | Halibut                            | DRY BEAN  | Seadogs First Home Game  |
|          | Steamed in white wine & herbs           | Broiled w/lemon<br>butter          | Home-style<br>Baked beans                             | Ballpark fare-sausages, burgers, popcorn cart, pretzels w/mustard  |
| MAY      | Flounder                                | Alewife                            | TOFU  | Mother's Day Brunch<br>Smoked salmon<br>Omelet Station<br>Asst. Pancakes w/Maine maple<br>syrup<br>Caesar Salad<br>Carving Station<br>Fresh Fruit Salad                    |
|          | Crab-stuffed & baked                    | Smoked Alewife<br>& Corn Risotto   | Hawaiian tofu   | Memorial Day BBQ<br>Burgers/dogs/Maine red potato<br>salad/pasta salad/sautéed<br>fiddleheads/watermelon   |
| JUNE     | Dogfish                                 | Shad                               | PORK  | Father's Day Cookout Wings w/chili-lime butter Sweet Spicy ribs White Pizza w/Maine broccoli Blueberry Cobbler Grilled cheese w/sun-dried tomatoes Marinated shrimp kebabs |
|          | Grilled kebobs                          | Baked w/lemon                      | Tenderloin  |  |

|           |   | & fresh herbs   | w/cranberry<br>chutney                                  |   |
|-----------|---|---|---|---|
| JULY      | Mackerel                                | Acadian redfish   | CHICKEN   | OPEN FARM DAY   |
|           | Roasted<br>w/garlic &<br>paprika        | Cajun blackened   | Chicken Marsala   | SALMON AND FRESH PEAS<br>TRADITION  |
| AUGUST    | Lobster                                 | Whiting (Hake)  | BEEF  | SUMMER GRILLING AND<br>BBQ<br>Burgers/dogs (beef &<br>veggie)/sausages/chicken/<br>Pulled pork<br>sandwiches/Portobello mushroom<br>burgers/cole slaw |
|           | Bisque                                  | Pan-seared<br>w/cauliflower<br>quinoa & citrus<br>pan sauce | Pot Roast<br>w/carrots,<br>potatoes &<br>onions (local) | LOBSTER BAKE Lobster/clams or mussels/blueberry cake/chicken/corn on cob/fish chowder/marinated tofu  |
| SEPTEMBER | Clams soft<br>shelled                   | Pollock   | DRY BEAN  | MAINE HARVEST LUNCH   |
|           | Clam Chowder                            | Island Spiced<br>Pollock Sandwich                           | Navy Bean Soup  | MAINE APPLE WEEKEND   |
| OCTOBER   | Eel                                     | Crab  | TOFU  | HARVEST ON THE HARBOR   |
|           | Roasted<br>w/olives,<br>chiles & capers | Crab cakes<br>w/Remoulade<br>Sauce                          | Stir-fry w/Maine veggies                                |   |
| NOVEMBER  | Oyster                                  | Haddock   | TURKEY  | TRADITIONAL   |
|           | Oyster Stew                             | Baked Parm-<br>crusted                                      | Roasted<br>w/traditional<br>items                       |   |
| DECEMBER  | Pollock                                 | Monkfish  | PORK  | TRADITIONAL   |
|           | Pollock Tacos                           | Baked Monkfish<br>Dijon-style                               | Baked Ham<br>w/apple cider<br>sauce                     |   |

## **Purchasing Practices for Success**

Institutions need to be aware of the legal status and requirements of its food vendors. The Maine Food Code and the City of Portland requires licensed kitchens to purchase only from approved sources. Proteins such as poultry, beef and pork must be purchased from vendors using USDA inspected facilities and must carry the proper licensing. Seafood sellers must carry the appropriate licensing from the FDA as well as having shellfish tagged appropriately for tracking source waters. Fruits and vegetables do not require specific licensing but institutions may look to other certifications such as the MOFGA Organic certification, USDA GAP (Good Agricultural Practices) or other third party inspections to satisfy food safety requirements.

Institutions also need to see evidence of product liability insurance for food vendors. All vendors for the City of Portland must carry at least \$1M in

#### WHERE TO FIND LOCAL FOODS

#### Farms:

Small Medium Large

#### **Seafood:**

Local Fishermen Seaweed Harvesters & Farmers

#### **Processors & Producers:**

Seafood Processors Food Processor Food Producers

#### **Aggregation & Distributors:**

Food Hubs Local Foods Distributors Mainline Distributors

liability insurance and show evidence that the City is assigned to the policy each year. This would be included in your acceptance of a new vendor paperwork. Institutions need to know what this required amount is and let local suppliers know ahead of harvest time.

Purchasing Strategy may have to change to include local foods. One strategy is to begin an ultra-local purchasing effort. This would be sending the chef to the farmers market on Wednesdays at Monument Square or Saturday in Deering Oaks. Learn who is already coming to town and purchase small amounts on the spot. It is great community relations to have your chef buying the freshest each week. The chef can develop the relationships that can lead to direct sales or farms that can scale up to larger volumes for better pricing than paying retail at the market.

The next step is to determine what local products are stocked at your current vendors - the broad line distributors. Then explore produce and seafood specialists and other aggregators that work with multiple farmers or fishers such as Crown o' Maine Organic Cooperative, Farm Fresh Connections, Rosemont Produce, Port Clyde Catch, etc. The Institution can dig in further to find farms and producers that have the capacity for direct sales and delivery to your facility. Your facility can also reach out to the other institutions in the City to cooperatively purchase from local sources as outlined in the descriptions that follow.

#### Working with Local Farms

We have 8,136 farms in Maine with \$764 million in sales. Agriculture is a force in our economy and is positioned for growth if we will demonstrate our demand!

Small-Scale Local Farms: Small scale farms generally provide product direct to market and sell at farmers markets, through community supported agriculture (CSAs), and at a farm stands or small wholesale to a local restaurant or store. By visiting the farmers market, buyers from institutions can start to develop relationships with local farmers, be exposed to new vegetables and fruits, and learn more about what is in season. Generally these small producers are not at a scale to provide larger institutions with a regular supply of product but they can help to supply specialty crops and local accents to different dishes. Smaller institutions may find a relationship with a small scale local producer who provide what you need to increase your local product. PenBay hospital in Rockport partners with a local farm that provides them with several Community Supported Agriculture shares which they then use to provide meals for their 99 bed hospital. Many new small scale producers are organic, but there are conventional small farms and some farms that choose to not become certified organic but use similar practices.

See the appendix for a listing of small farms that provide products to the Portland area and to reference the Portland Farmers Market website.

Mid Size Farms: Maine has lost many mid-size farms (from 50-500 acres). Fortunately we are seeing more smaller farms scaling-up to provide for wholesale institutional markets in Maine. Mid-size farms generally have the supply and capacity to supply Maine institutions and can be reliable producers of a range of different products. Developing a strong relationship with a mid-size farm (or several) can help to supply consistent products that are regularly featured on your menu. An institution can help provide a regular stable market for a small farmer or be the incentive for a producer to scale up and increase their operation. While there are a growing number of mid-size farms that are organic, there are many that are conventional.

See appendix for a listing of mid-size farms that provide products to the Portland area.

Commodity Farms: Maine has larger farms (over 500 acres) primarily in central and northern Maine providing large quantities of select crops including potatoes, squash, broccoli, blueberries, carrots, tomatoes and apples. These producers can provide large quantities of products to distributors and institutions. Generally these farms sell through distributors or sell their product directly to processors like Wymans and McCains. Commodity farms are generally not organic.

See appendix for a listing of commodity farms providing products to the Portland area.

#### Seafood

#### Working with Local Fishermen

Maine has a rich fishing history. Yet, in recent years, our fishing industry has suffered with depleted fisheries, competition in the global market, and loss of processing and storage capacity. Fortunately we have great resources in Portland that can assist in your institution using Gulf of Maine fish that have not been overharvested and can support new innovative aquaculture companies that are farming fish, shellfish and seaweed.

We support the recommendations of the Gulf of Maine Research Institute, the Northwest Atlantic Marine Alliance, and others to feature underutilized fish such as pollock, Atlantic Mackerel, Acadian Redfish, Cape shark (dogfish), and Whiting. It takes only a little education and training to use these fish, and they can be used in many popular fish dishes. Taste tests have shown that when Chefs learn how to use these fish properly, consumers, who may initially shy away from these fish due to unfamiliarity, will enjoy delicious meals featuring underutilized fish. This has a benefit for the oceans, our local fishermen, and the health of our customers.

The Gulf of Maine Research Institute has several programs that work with chefs to help them learn about these fish and has certification programs for kitchens. Much of our local fish passes through the Portland Fish Exchange and institutions can work with the Fish Exchange, local processors, and fishermen to get the products they need for their customers.

**Seaweed:** Maine has rich supplies of wild seaweed and a growing seaweed farming industry. Maine, as reported by the Associated Press, harvested 17.7 million pounds compared to the 25 million **tons** harvested worldwide. Seaweed is a nutrient and mineral rich food and can be used in a variety of different applications to provide delicious meals to your customers. In addition to the traditional dried seaweed product, Maine producers are now producing snack products, frozen fresh seaweed, seasoning blends and seaweed purees so that kitchens and consumers can use seaweed in a variety of ways.

### **Processing and Producers**

Food Hub Aggregation and Distribution: Food Hubs help to aggregate products from local producers and distribute them to different markets including institutions. Many food hubs service the Portland area and can be an important partner for an institution to access many local producers from one distributor. Local food hubs & distributors include Crown o' Maine Organic Cooperative, Farm Fresh Connection, Unity Food Hub, The Pickup, and Rosemont Produce.

**Fish Processors:** Local fish processors work with a range of fishermen to get products to a variety of consumers. Local processors are interested and able to work

with local institutions to supply them with the products they need. Meeting with these processors to discuss the needs of your institution can help them get the product to you in forms they need. Our fish processing is growing and partnership with institutions can help them make the infrastructural investments they need to better serving the growing market.

See Appendix for resources on Maine seafood processors.

**Food Producers:** Maine has a rich diversity of food producers that may be able to provide certain products to institutions. Some of these companies are producing foods for specialty markets and may not have the interest to provide food for institutions at prices we can afford. Some may already produce for institutions or may be interested in expanding into this market. By reviewing the products that you currently you use you can look for Maine companies that may be able to provide comparable products.

For resources on Maine food producers see Appendix, Maine Food Atlas, Mofga.org, and getrealmaine.org

**Food Processors:** Traditionally Maine had many food processors that provided canned goods and dried goods for Maine communities. Unfortunately with the consolidation of industrial agriculture, many of these facilities shut down in the last 50 years. Fortunately, there is a movement to start up new processing facilities with several new facilities open in the last few years and more in the planning stages. These processors can help do pre-processing for your institution so that you can get products in forms that you can use for quick cooking and serving.

For listings of food processors see Appendix, Mofga.org, FarmFreshConnection.org, and getrealmaine.org

### Review Wholesale Purchasing

Once your institution surveys the local food sources, you need to consider your communication. Talking with a farmer or fisher is not the same as speaking with your local sales representative from the broad line distributor. While the terms you use with the farmer may be the same, the terminology can be quite different. It is extremely important to make sure all expectations are transparent, open and honest. Your relationship with the producer can last for quite awhile, you want the first business exchanges to be completed with everyone happy. The institution needs the food it thinks it ordered, when they need it, in the amount and quality that they are accustomed to receiving from the distributor. The farmer is expecting you to love their product and pay the agreed price in a reasonable time. Unless you have worked together to determine product specifications for size, grade, quality, acceptable packaging, temperature at delivery - one of you may not be happy with how local foods works.

It is critical to base purchase agreements upon product specifications with the producer. Just as any order is checked-in upon arrival - local food deliveries must be checked in accurately. This requires a copy of the order and the product specifications to be available on the loading dock with a qualified staff person to determine the acceptability of the load. The first deliveries from a new vendor must be thoroughly checked to avoid communication problems and misunderstandings. Don't forget to apply this same vigor to your current vendors on an irregular schedule as well.

As local food sources are scaling up from providing weekly farmers markets, they will need coaching to address the requirements of the institutional market. At the end of the day they will still need to get a fair price for the products they manage to harvest in our typical 135 day growing season. With some vendors, their mission of sustainable agriculture may not meet the price requirements of the institution, even for their second quality products. The goal for local food is the same, not to totally replace California baby carrots with Maine product, but to do so when it is feasible for both the producer and the consumer.

#### Special Purchasing Rules for schools from USDA

Certain regulations apply when public schools use funds from USDA to purchase foods. Even in farm to school, the school food authority must maintain an open, equal access for all food vendors. Handshake agreements are nice, pay what you can is nice, but the rules now being applied require open competition.

By Maine small purchase standards, schools can buy up to \$3,000 worth of an item without a bid. This level may be higher or lower depending upon local purchasing regulations. This is not one purchase under \$3,000, it is aggregate purchases of \$3,000. One delivery of apples may be \$300, but after ten deliveries of \$300 you now need to bid for the business. Portland Schools implemented bidding for any aggregate purchases over \$1,000 in 2015-16.

This seems contrary to all of the relationship building that happens when using local foods. These relationships are critical to the marketing of local foods for any foodservice operation. But in schools, the rule is 3 bids before you buy. Farmers should not be offended, but be ready for schools to seek pricing before confirming a purchase.

Can't a food distributor always offer a lower cost, lower price, west coast vegetable? This is a real possibility. Schools do have a tool to level the playing field with lightly processed foods such as fruits and vegetables called "Geographic Preference." USDA allows schools to set up a bid evaluation system that gives preference to locally grown and produced foods. The evaluation system must be set up before the bid and be part of the open, written and transparent dialog with vendors.

For example: The school system may develop a bid for fresh apples. It would include the amount for the year - 50,000 pounds; the size range 120-140 count; the grade A or above; delivery requirements such as deliver to the six schools each Monday and Thursday; the

variety - this amount will be filled with at least 6 varieties of apples. Then the school can assign how pricing would be determined - Price will be the average price per pound.

"Geographic Preference" determine price. Apples from up to 100 miles from the school will be given a 15% price discount, from 200 miles a 10% discount; from New England 5% discount.

There are additional examples of how schools can use geographic preference in a bid for local foods available through the USDA Procuring Local Foods for Child Nutrition Programs Guide. The local school should make all evaluation points available in the bid solicitation.





# Food Safety in Your Local Foods Program

Serving safe, affordable, high-quality, tasty meals is the goal of foodservice. Food safety cannot be left behind just because you know the farmer. All operations have food safety plans in place using standard operating procedures. Whether the food is grown in Maine or California, procedures must be followed and documented.

Here are several that should not be overlooked:

- Receiving Deliveries
- Preventing Cross-Contamination During Storage and Preparation
- Washing Fruits and Vegetables
- Cooking Potentially Hazardous Foods
- Cooling Potentially Hazardous Foods
- Handling a Food Recall

Buying local foods can add responsibilities to the foodservice operator. Your facility policies and procedures may specify who can be an approved vendor, who can't be a vendor In the Maine Food Code, adopted by Portland, foods must be purchased from an approved vendor.



All food must be obtained from an approved source.

- Verify documentation showing that it is an approved wholesale facility.
- All meats, poultry, and eggs must have the USDA stamp of approval.
- Fish to be used for sushi or considered sushi-quality must have a letter from your supplier verifying that required freezing techniques have been performed.
- Shellfish must come from approved harvest sites and have completed, attached tags. Maintain all shellfish tags for a minimum of 90 days after the last portion is served.

All vendors should carry a product liability policy. To do business with the City of Portland, vendors must show proof of \$1M in coverage. If you are dealing through an aggregator, produce company or broad-line distributor, they may need insurance as well.

For meats and seafood, there are licensing mandates from the state and federal levels. For produce, there are no licensing requirements. Your facility may require requirements such as GAP - Good Agricultural Practices certification but it is not mandated under the Code. This does not exempt the buyer from due diligence - making sure you know who you are buying from and what their farm practices are. In the appendix is a model farm interview and

inspection form. This is one of many that are available but should be on file for any direct purchase arrangements.

A farm interview and inspection gives you more knowledge of your farm supplier. It is a step you can take to assure that the farm handles food properly and sanitation standards such as water testing is being performed on a routine basis. Many farms are already selling at retail outlets or through aggregators. The interview then is more a double check and more for information for you. This information becomes the basis to tell the story of local food in a marketing program.

In the event of a foodborne illness, all foodservice operators need to be able to track foods back one step, and forward one step. You must have a paper trail of where and when the ingredients were purchased, documentation of the menu and recipes that are suspect and documentation of your food safety plan such as temperature charts of the coolers, cook temperatures of the batches and where the food was served. While it seems intimidating having a problem and not having answers is totally worse.

Product recipes should include references to actual products used not just the boiler plate recipe. When using pre-processed foods, tags should be included from those ingredients to provide the paper trail. A label has valuable information and should not just go into the trash when the product is used.

Consider batch sizes when using local foods. For example, a local tomato sauce recipe contains onions, garlic, zucchini, carrots and tomatoes. The easy tracking solution and purchasing solution is to buy all those items from the same farm at the same time. A copy of the invoice could be included with the production recipe for a trace record or a note could be added for the farm name and delivery date of the produce.

To extend the season, ingredients to produce tomato sauce could be purchased at the peak of each season to reduce the price, processed and frozen for later use. Tags on these

products would need to specify product, process date, and discard date countdown. As the items are pulled to be made into tomato sauce, tags from each item would be included with the production recipe. The tags must have enough information to trace back to the processing documents of the initial work as well as back to where they were purchased with an invoice.

All records need to be maintained for up to 3 years, or your facility policy.



#### Variance

Before you engage in any of the following activities, you must file a HACCP plan and be granted a Variance

- Processing Animals for Personal Use.
- Acidifying Food such as pickles, relish, etc.
- Sprouting Beans or Seeds.
- Reduced Oxygen Packaging without 2 Safeguards.
- Operating a Molluscan Shellfish Tank.
- Curing

Food service licensing covers everyday products produced for daily menus. Several methods of pre-processing require further licensing in the form of a HACCP Plan and Variance. Methods include sous-vide, modified atmosphere packing (including cook-chill), smoking and curing.

Submit a Hazard Analysis Critical Control Point (HACCP) plan to the Health Department prior to engaging in any Specialized Processing Methods by emailing it to phweb@portlandmaine.gov or call 756-8365 with questions.

See Appendix A for a HAACP Plan template. A variance from the Maine Food Code may also be needed.

#### References and Additional Resources

- 1. The Centers for Disease Control and Prevention (CDC) http://www.cdc.gov
- 2. U.S. Food and Drug Administration (FDA) http://www.cfsan.fda.gov/list.html
- 3. U.S. Department of Agriculture (USDA) http://www.usda.gov
- 4. U.S. Food Safety and Inspection Service (FSIS) http://www.fsis.usda.gov
- 5. State of Maine Health Inspection Program

http://www.maine.gov/dhhs/mecdc/environmental-health/el/

6. City of Portland, Maine - Food Service Inspection Program

http://www.portlandmaine.gov/hhs/foodsafetyinspect.asp



## Food Traceability Software

This summer we attended a seminar that featured several Food Related Tracking and Traceability software packages – some of which were customized and tailored to the specific needs of seafood companies and one focused on the wine industry.

At this event, we also found an incredibly powerful food tracing technology that provides, a simple to implement system yet a comprehensive platform to support supply chain and distribution logistics. Two young entrepreneurs- Riana Lynn and Andrew Hill launched Food Trace in 2014.

We meet briefly with Andrew Hill, their Chief Technology Officer, who offered to personally help us to figure out the best way for us to effectively use their technology to link farms to institutions in the greater Portland area.

The company, which is backed by Google, runs on a freemium model where both farmers and suppliers create a free profile with upgrade options for tools, insights, analytics and increased discovery.

Food Trace is very scalable because, "...rather than focus on logistics or delivery, we put our energy toward big data, analytics and connection, much like LinkedIn for small food businesses," explained Lynn. She continued, "We are in the business of helping businesses, but I always operate with my 96-year-old grandfather in mind - he is a small farmer and like most small farmers only, sells only 45 percent of his harvest on average. What we do is try to make sure that their goods are being sold elsewhere, so farmers don't have to rely only on a farmer's market."

The Food Trace website (http://thefoodtrace.com/) provides interactive profiles of subscribing producers — mainly farmers and food artisans — that show the products they offer, their locations, the geographical range of their market, and other data, and of subscribing trade buyers, with products they are seeking along with other relevant information. This technology and software can be accessed for an annual fee of \$33 and includes robust mapping features and comprehensive data and analytical reports.

MFSC will study existing and newly developed traceability applications, prior to investing a proprietary solution, such as the application by Red's Best. UMaine clearly requires, as does MFSC's vision, the ability to trace local products back to its source.

Through the use of existing platforms and applications, MFSC can utilize these efforts and capture date from the local producers and providers from land and sea. MFSC has seen that using larger food supplier data does not provide the level of detail the cooperative would like to present. By implementing further the applications and processes that can help record the supply change, MFSC will be able to provide the true story for each of its locally-sourced

products. Though, in the case of companies like Crown o' Maine or Farm Fresh Connection, the one-on-one sourcing with the farmers will prove to be the best practice for traceability and relationship-building. Due to potential volume and commitment levels that may need to be maintained, the use of a logging and report web-based source will be crucial as MFSC grows.





#### **Barriers & Solutions**

In September of 2015, the Greater Portland Council of Governments released it's "Local Foods to Institutions Study," funded by the USDA Local Food Promotion Program. This report is the baseline research through surveys of the institutional demand for local foods.

The report identifies several barriers common to food service directors, as well as a profile of the market in Greater Portland - potentially \$140M in food purchases by 300



institutions. The report does not seek to address the solutions to these barriers, as this project will do below.

#### **Higher Cost**

The cost of local, sustainably-raised products can be considerably higher priced than the same item grown under big agriculture. Although the Big Ag price looks lower, the countless external costs of environmental degradation, energy to ship food over 1,200 miles, worker wages or immigration costs, and the cost of water are not included. Both the institution and the farmer must arrive at sustainable prices for their operation. Setting a goal each year for local purchases helps to define how to generate those funds from other savings in food waste, higher participation, customer satisfaction, alternative funding such as retail operations.

Often, yields are much higher on local products since travel time is reduced and moisture loss in minimized. A flat of California strawberries will always be 8 pounds but a flat of local berries is often 10 to 11 pounds. When you track your work, local food is often not as expensive as perceived.

Longer term arrangements with farmers or other suppliers can also reduce costs. This can be extended into setting up contracts with farmers in the winter (before March) for crops, with pounds needed and time schedule for the crop harvest and delivery. When you eliminate risk for the farmer, the price can decrease.

Also, look carefully at what the true cost of food is, not just the price list. What is the cost of a low-sodium or low-sugar tomato sauce compared to buying the ingredients from a local farm and making your own sauce? The Maine Farms Marinara Sauce Project with Good Shepard Food Bank and Portland Public Schools produced a tomato sauce with virtually no

sugar added and less than half the sodium of a prepared product. The cost of this product is higher than an off-the-shelf sauce, but is comparable in cost to a low-sodium sauce and the added benefit of being locally-sourced.

PPS also produced frozen sliced strawberries with a very small amount of sugar to use for lunches, instead of the commercially available frozen strawberries with 20% sugar added (4:1). What is the value of those products compared to the price listed for the local tomato, peppers, or strawberries?

Financial incentives have been hard to secure in Augusta. Schools have a Local Produce Fund, which will reimburse school's local purchases with \$1 for every \$3 spent. Unfortunately, the fund is empty with no funding mechanism. Oregon recently funded a similar program with \$45M to promote use of local foods in their schools that spend an estimated \$450M on food annually. Another incentive would be to provide a tax credit to farmers that provide local foods to institutions.

This issue is addressed in restaurants by charging a higher price for those menus which contain local food or marketing special themed menus that use local items. At the institutional level such as colleges/universities, local foods can be written into menu cycles so as not to increase that cycle's cost, include local with lower cost items, mix in local with the other items being served. It doesn't have to be all local, all the time! Another consideration could be legislation to support local growers so that their operational costs can be lowered, resulting in a lower cost to the end-user.

Other ways to balance the higher cost of local foods:

- Cost of locally produced foods can be reduced through greater efficiency of production, scale of purchase, and lead time to purchase
- Cost of locally produced foods can be mitigated in the menu through careful selection featuring and utilizing key seasonal ingredients along with year round staples
- Cost of locally produced foods can be supported through increased budget allocations towards food itself
- Cost of locally produced foods can be ameliorated by purchasing retail crop byproduct or off sizes at significant discounts

### Consistency and Availability

As appropriate products are identified by the institution and the farmer, it is important to not "over-sell" what the farm can produce or how much the institution can procure. Speaking the same language is tougher than it sounds. Both parties need to be able to talk purchasing specifications to avoid surprises. An institution can bargain down to \$0.50 a pound for carrots, but then receive small, older, and misshapen carrots that are "second" quality rather than a first quality. Both sides delivered what they thought was correct - the restaurant ordered carrots for \$0.50 a pound, what did they expect? It is a learning curve for both parties.

Farmers cannot be asked to sell for less than the crop is worth. Institutions can't pay even \$0.50 a pound for something that simply goes to compost because it won't work in their operation.

Quality concerns must be addressed with clear communication, open and honest talking about what the kitchen needs and what the farm can produce. It has to be followed by others in the supply chain knowing what is expected: the folks loading the carrots at the farm - which ones are we bagging for them? The kitchen staff inspecting the delivery - Is this what we ordered?

Buyers must develop good specification charts for local growers so that they know what the customer expects to receive. Bring the growers into your operation and show them what you are currently using. Also develop some menu cycles where you can show the growers what you need and when you need it. Again, legislation could be enacted to enable growers to ramp up their production/availability, i.e. equipment subsidies, tax incentives, etc.

Other understandings on product consistency and availability:

- Consistency and availability of local food can be improved through consistent year round purchasing of many items on the MOFGA Top 20 list.
- Consistency and availability of local food can be accommodated through seasonal menu planning know when the harvest peaks for local products.
- Consistency and availability of local food will be improved through strategic supply chain partnerships with businesses that thoroughly understand our season, supply chain, and product characteristics.

#### **Access of Institutions to Producers**

Broad line distributors are stocking more and more local foods as a result of the demand from restaurants and other customers. It is important to question your sales team to find out what the local foods are, as many are under private labels or not specifically labeled when you search their database. The broad line distributors stock the items that customers ask for. Often institutions are in buying cooperatives that can request new



items under terms of their contract. The best avenue to bring in local foods is to work with other customers to aggregate your demand. Say three institutions all purchase from the same broad liner. After a seminar on local foods, they commit to offer Maine carrots on their salad bars every week from August to March. Collectively, they calculate that would be X pounds per week over 3 delivery stops. They then approach their supplier and commit to the product as long as the carrots are priced in an affordable price range. When the product is stocked, all parties must be committed to purchase their amounts.

Availability is also addressed by other vendors in the market. There are produce vendors and aggregators that feature Maine products more often than the broad liners. Another alternative is to purchase directly from farmers. Again, acting with a group of customers will provide economy of scale for both the farmer and better pricing for the institutions.

- Institutions can effectively access producers through partner distributors
- Institutions can reach out to producers through annual meet and greet events come prepared with your menu and purchasing data.
- Producers can achieve greater access to institutions by addressing food safety requirements on-farm such as having a food safety plan up through GAP certification.
- Producers can achieve greater access to institutions through partnerships with key distributors who service institutions regularly
- Institutions can examine practicality of food safety requirements and make small and reasonable changes - Food Safety Modernization Act will impact all facets of the food supply.
- All levels of food supply and service will need to recognize the value of the middleman - one who connects supply with demand through their network for the benefit of all parties.

Other Barriers to the Creation of Local and Regional Food Systems

Although local and regional food systems are growing, there are a number of barriers to their creation and expansion. As a result of the consolidation of food processing, small, local farms may have difficulty finding a local slaughterhouse for their pastured animals or a local food processor (e.g., canner, bottler, commercial kitchen, etc.) for added-value farm products. As large corporate entities begin to capitalize on the "local" moniker, small farmers may have difficulty competing with large-scale producers with large-scale marketing apparatuses. Finally, farmers may have logistical problems finding reliable and convenient transport for their farm products, especially during the growing season. However, there is an emerging network of small-scale, local (and even mobile) slaughterhouses, a growing trend of farms processing their own added-value products (e.g., jams, pickles, etc.), and the creation of food hubs to solve the dual challenges of transportation and marketing for small family farms.

Food Hubs: Expanding Local and Regional Food Systems

As the demand for local, fresh produce and animal products continues to grow, innovative programs to help small farmers bring their farm products to market are also expanding. One increasingly common solution to the logistical, transportation, and marketing challenges faced by small family farmers is the creation of local and regional "food hubs." The USDA describes a food hub as the "drop off point for multiple farmers and a pick up point for distribution firms and customers that want to buy source-verified local and regional food." Some food hubs also provide transportation of farm products directly to consumers and retail, restaurant, and institutional customers. Food hubs take much of the burden of marketing and transportation from local farmers by finding viable consumers, and provide other business-related services, such as logistical coordination. In addition, they often provide refrigerated storage facilities and auxiliary services such as commercial kitchens and light food processing. Food hubs can expand the market reach of small, local farmers, help create local jobs, and can expand access to fresh, local food in urban and suburban markets.

As fish landings continue to decline, is there an opportunity to repurpose these existing facilities as a food hub in Portland and add processing capabilities for agricultural products?

#### Recommendations

To have the greatest impact on the local food economy and the greatest benefit for local institutions we recommend establishing a shared goal for institutions in the Greater Portland area. It is important to set goals so that there can be collective action to meet those goals.

We recommend a goal of 20% local by 2020 for all institutions in the Greater Portland area. This is both an ambitious goal and a reasonable goal if institutions work together to reach it. The UMaine System recently established this goal and while we feel that institutions in the Greater Portland area could surpass this goal (already Portland Schools reached 35% local in 2015) we feel that this goal is attainable by all institutions. To reach this goal it will require buy-in by the power structures in each institution paired with planning, building strong partnerships and potentially additional funding.

This goal also mirrors a national goal established by The Real Food Challenge. "By



signing the The Real Food Campus Commitment, colleges and universities **pledge to buy at least 20% real food annually by 2020** and thereby use their tremendous purchasing power to support a healthy food system that strengthens local economies, respects human rights, ensures ecological sustainability, and facilitates community involvement and education." (From www.realfoodchallenge.org/commitment)

The goal of 20% local by 2020 helps to support the New England Food Vision of 50% local food by 2060. To reach this goal we will need to build stable markets to support producers that will need to scale up effectively to reach our institutions and other markets in Maine and in the regions beyond. The goal will support the agricultural producers in logical growth from farmers markets to institution and wholesale sales in Maine in a progression to exporting food to the New England metropolitan market.

#### **Tools Needed**

Creating Stable Contracts and Markets: We recommend developing contracts with farmers, fishermen, processors and food producers so that they can have a stable market and expand their operations over a period of time. By having a guaranteed market, producers can spend less time marketing their products, produce larger quantities at a reduced price since agreements cut the risk for the producers. Alongside a contract though, institutions need to develop flexibility in their buying due to the realities of weather and other events beyond their control. Sometimes this may mean buying a comparable product or a local product with other producers in the area to provide a menu substitution.

Paying Fair Prices: We believe it is important that institutions pay a fair price to local producers. This can be challenging as institutions in our state are facing decreasing budgets, but it's important to remember that many producers are often struggling to survive or build their business. To get a fair price for the institution and the producer, it takes working together to figure out what prices work for both sides. Institutions are not the market for all producers as many producers need the higher prices they can get at retail or restaurants. Having stable institutional markets can reduce the cost and stress for local producers as they focus more on growing large quantities of high quality product and less time marketing

**Developing a voice for producers:** Farmers, fishers and producers need to be sustainable just our institutions have to meet our financial and missional goals. Cooperatives have a long history in agriculture and are an effective tool to provide an opportunity for producers to become owners. Producer Owners share in the profits of the Cooperative, will be eligible to run for the Board of the Cooperative, elect Board members and have a true voice in the governance. Cooperatives also allow producers to work worker and consumer members to create a food system that works for everyone involved.

Collaboration and Cooperation in the Food System: Maine Farm & Sea Cooperative was founded on the strong roots of the Maine food system, and we see our role as a strategic convener of businesses, institutions and producers. Karen Mills, a senior fellow to the Maine Food Cluster Project, Senior Advisor at Harvard, and former administrator of the U.S. Small Business Administration, said, "One key way to leverage Maine's potential is greater collaboration among the business community and cluster support organizations - as we see in other states like Vermont and Oregon - to build an action plan that is focused on strengths, while also addressing gaps, to grow these industries and create jobs." We encourage local institutions to collaborate with food organizations to help them meet your needs for local foods and to develop engaging community partnerships that expand your mission.

See Appendix for Resources on Organizations

Being a partner in helping a food business scale Up: Many smaller farmers and food producers are interested in scaling up their operation, but need stable markets to be able to increase their production. Institutions can help provide these markets through working with local producers. There are resources out there that are also interested in supporting producers scaling up including: UMaine Food and Agriculture Center, Forq Food Lab, Maine Farmland Trust, MOFGA, Greater Portland Council of Governments and the Greater Portland Area's Food Manufacturing Initiative.



#### Other ways to support local producers and local growing

Using local foods in your menus is one way you can use local food and support our food economy, but there are other creative ways that you can connect and support local producers.

Farmers Market at your Institution: Some institutions are hosting mini-farmer markets so that more parents, kids, patients and clients can access local foods. It can be just one farm that sets-up on a regular day each week, multiple farms or a special event. This is also a great way to promote healthy eating and the connection to local producers. Also the Portland Farmers Market has struggled to find a permanent home for its winter market and a supportive institution could provide good indoor space when it is not being used on a weekend.

Growing food at your institution: More institutions particularly schools but also prisons and major businesses in the Greater Portland area are growing food on their grounds. Farmers are looking for land to grow and there is a long waiting list for community garden space. Institutions can help fulfill these needs with extra land they may own and not be utilizing. This a great way to turn an underutilized resource into a growing space that can generate revenue and community engagement. Sometimes this food is for the cafeteria or dining hall and other times it is a community garden where the food is provided to local pantries or is used for education. Some urban farmers have also developed small farm businesses on land provided to them by institutions. Fortunately in the greater Portland area there are great resources to help you establish a garden including Cultivating Community, the Resilience Hub, Clara Coleman's Four Season Farming Consulting, and University of Maine Cooperative Extension Service.

Community Supported Agriculture Drop-off at your institutions: More farms are developing CSA programs at workplaces and this can be a way for your employees, students, or parents can purchase more local food. Some workplaces are even offering CSA shares as a wellness benefit to support healthy eating. This is generally a pretty easy way for an institution to provide a market for small local producers as they need to just provide a space and then an avenue for the farm to promote themselves to potential supporters.

**Community Meals:** You can work with community groups to establish community meals at your institution featuring local foods. These can include free summer lunches for kids as part of the USDA Summer Food Service Program and ConnectEd or a Community Meal with Wayside Food Programs. You can work with local farms to use extra farm produce for these meals.

**Shared Kitchen Access for Local Producers:** Local producers who are looking to start-up or scale up are often looking for a kitchen to use to develop their products. Many institutions have downtime in their kitchens where they can make it available to local producers by renting their kitchen (and also make some

revenue). This is a good opportunity to support local producers to grow and to generate some revenue for the institution.

Reducing Hunger in our Community: Maine ranks 8th in the Nation for Food Insecurity and is number one in New England. Access to healthy food is a big challenge. While we have great pantries and soup kitchens in the city, there are many residents and students that need access to food. Your institution can develop a food pantry to provide access to food or accept SNAP benefits. Your pantry can work with local gardeners and farmers to provide local vegetables to your consumers. Depending on your institution there are other Federal and State programs that can help increase food access for low-income consumers. There are also many organizations that your can work with to help establish programs including Good Shepherd Food Bank, Preble Street and Wayside Food Programs.



## Appendix A

#### Outline of Appendix Items to be included in final draft

List of farms that provide products to the Portland area The Portland Farmers Market website. See for a listing of mid-size farms See for a listing of commodity farms

9 Step Assessment Tool

Local Food Planning Calendar

Maine Seafood Processors

Maine Food Producers

Aggregators:

Real Food Challenge requirements

Farm checklist and interview forms

Standard Operating Procedures

Purchasing Agreement examples

Specification of Product examples

Resource List

MFSC roster and contact info

USDA Procuring Local Foods for Child Nutrition Programs Guide.

UMaine Food and Agriculture Center,

Forq Food Lab,

Maine Farmland Trust,

MOFGA,

Greater Portland Council of Governments

Greater Portland Area's Food Manufacturing Initiative

Food Safety Resources

The Centers for Disease Control and Prevention (CDC) http://www.cdc.gov

U.S. Food and Drug Administration (FDA) <a href="http://www.cfsan.fda.gov/list.html">http://www.cfsan.fda.gov/list.html</a>

U.S. Department of Agriculture (USDA) http://www.usda.gov

#### U.S. Food Safety and Inspection Service (FSIS) <a href="http://www.fsis.usda.gov">http://www.fsis.usda.gov</a>

State of Maine Health Inspection Program http://www.maine.gov/dhhs/mecdc/environmental-health/el/City of Portland, Maine - Food Service Inspection Program http://www.portlandmaine.gov/hhs/foodsafetyinspect.asp

UMO Food Science and Extension Servie Program

Oregon funds farm to school:

http://katu.com/news/local/oregons-farm-to-school-programs-lead-the-nation-with-new-funding